

# Lean Six Sigma Training

## Course Overview

Our training and coaching aims to share the most important parts of Lean Six Sigma and Step Change process improvement, while being practical and digestible. It introduces a range of different tools and techniques, with the common aim of dramatically improving how things are done

## Benefits

After the course, your colleague is...

- ✓ Energised and aware that Lean Six Sigma can make a big difference
- ✓ Able to remove the distractions in their day-to-day work and get back to the core of their job
- ✓ Motivated to develop real ideas for new projects
- ✓ Equipped with the tools and techniques to use straight away
- ✓ Able to speak a common language to describe their projects and the improvements they bring

## Our Approach

- We have evolved our approach over recent years to find the right balance for businesses – we found some training on this topic to be too theoretical
- The training course shares the philosophy of Step Change as well as the key tools for process improvement e.g. process mapping
- It uses a simulation game to bring the lessons to life – each group of trainees will go through step changing the performance of a process
- Involves a broad cross-section of the business in the training will raise awareness of Step Change process improvement
- The training allows for group discussions throughout the day, including areas they can use the training straight away
- The course requires approx. 20 participants and a room of at least 7m x 10m plus tables and chairs to ensure the simulations can run properly

### Agenda for 1 day training

09.00	Agenda review and expectations
09.10	Introductions
09.20	Philosophy of Step Change
09.40	Round 1 of simulation
10.20	Break
10.40	Measures and statistics
11.10	Incremental improvements
11.20	Round 2 of simulation
12.00	Tools
12.30	Lunch
13.20	Process mapping
14.00	Round 3 of simulation
14.40	How to truly step change a process
15.10	Break
15.30	Round 4 of simulation
16.00	Next steps: applying what you've learned
16.30	Summary of learnings
16.45	Expectations, benefits & concerns, next steps
17.00	Close

Example

## Feedback

We have successfully delivered the course to over 1,000 people and counting, and it continues to delight and empower our clients to keep things simple. Some quotes include:

*"The training has shifted my mindset towards being more productive"*

*"We have run and delivered projects using the tools and techniques within 4 weeks of the training"*

## Cost

Please get in touch to find out about our fee structure and to discuss the support required

## About PatelMiller

PatelMiller is a business consultancy that works closely with its clients to develop their strategies and deliver their full benefit. Our team have gained their skills from working for leading consulting firms as well as the world's best retailers. Our service offering includes, Strategy, Analytics, Lean Operating Models, Programme Management, Digital and Due Diligence

Find out more:  
[www.patelmillier.com](http://www.patelmillier.com) | [enquiries@patelmillier.com](mailto:enquiries@patelmillier.com)

PatelMiller