

Operating Model Training

Course Overview

The aim of this course is to introduce what we mean by Operating Models and why they are useful. It also introduces the various components of Operating Models and how to develop them by looking at real life examples

Benefits

The course is designed to help you:

- ✓ Know what an operating model is and the importance of developing one
- ✓ Learn how to redesign your existing operating model
- ✓ Learn about business functions and capabilities and how this fits into an operating model
- ✓ Understand the importance of process and systems
- ✓ Use key metrics with an operating model
- ✓ Review real life examples and how they are used

Our Approach

- Our approach goes beyond the definition and explores 'the why' of the model in the context of the business strategy
- We start at the top level of what a business does, and then build out from there
- We use real examples to bring the training course to life – not just theoretical models
- There are several group exercises that require teams to build operating models for different functions
- We provide 'hints and tips' throughout the day based on our learnings from projects
- The training allows for group discussions

Format

Although there is no minimum number required, we would expect 10-15 people to attend this course to allow for group discussions and case study exercises

The course runs for half a day

Cost

Please get in touch to find out about our fee structure and to discuss the support required

About PatelMiller

PatelMiller is a business consultancy that works closely with its clients to develop their strategies and deliver their full benefit. Our team have gained their skills from working for leading consulting firms as well as the world's best retailers. Our service offering includes, Strategy, Analytics, Lean Operating Models, Programme Management, Digital and Due Diligence

Find out more:
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What's Covered

- Introducing operating models
- Example operating models
- Business functions and capabilities
- Business principles & Process and systems
- Metrics and business case
- Your company's operating model

Example